



太和觀 THK

STRENGTHENING CONNECTIONS

ANNUAL REPORT

2021 - 2022

THYE HUA KWAN MORAL SOCIETY

THYE HUA KWAN MORAL SOCIETY



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Corporate Information

PLACE OF BUSINESS

1 North Bridge Road, #03-33
High Street Centre, Singapore 179094

CHARITY REGISTRATION NUMBER

0805

REGISTRY OF SOCIETIES / REGISTRATION NUMBER

110/78

UNIQUE ENTITY NUMBER

S78SS0031K

BANKERS

Oversea-Chinese Banking Corporation Ltd (OCBC Bank)

AUDITORS

Lo Hock Ling & Co

REGISTRATIONS

The Society is registered with the Registry of Societies and with the Commissioner of Charities. The Society was registered with the Registry of Societies on 22 April 1978 and with the Commissioner of Charities on 26 April 1991.

Chairman's Message

Once a year, we publish our Annual Report. This year it is the same. Although most of the things are repeated every year, we have to do the report anyway. For this year, it is, therefore, no different from other years.

THYE HUA KWAN MORAL SOCIETY

We have our Temple at 71 Fernvale Link, Singapore 797539 built in 2019. Our teachings and objectives have always been to respect peoples of different races, colours, creeds and religions. Our employees are from different races and religions.

We serve many thousands of beneficiaries including Halal foods for our Meals on Wheels programme and also to our Homes.

Our grassroots at Sengkang use our Temple to provide tuition free of charge on every Wednesday and Thursday evenings. In August this year, we will be providing student care services at our Temple for the nearby schools around our vicinity.

Thye Hua Kwan Moral Society runs 2 Destitute Homes, TCM services, 4 Child Care Centres, 2 Student Care Centres and Free Meal Services.

Our subsidiaries are:

- Ang Mo Kio - Thye Hua Kwan Hospital
- **THK** Nursing Home @ Hougang
- Thye Hua Kwan Moral Charities

THYE HUA KWAN MORAL CHARITIES

On my instruction from MOH, the names of our Seniors Activity Centres (SACs) are now changed to Active Ageing Centres (AACs).

We remain to have about 1,200 staff. We still have the same number of divisions and divisional directors, doing the same work that they have been doing.

We have kept our service levels as high as possible. In particular, in view of the COVID-19 situation in Singapore, our staff under **THK** Home Care Services had to take the onerous task of distributing meals to all the beneficiaries' homes. Staff from **THK** Home Help Services – East & West were doing the same.

Financially, there is not much change. We maintain our good financial standards. As for HR services, we strictly comply with all government rules, whether in terms of pay scales, bonuses or other special bonuses given by government. In our Charity, we are most compliant with all government instructions, rulings and requirements.

I would like to firstly thank all our Board Members, who, of course, have dedicated their time and services for our cause. Of course, I would like to thank all our staff for all the efforts put in by them.

For administrative purposes, the necessary divisions are attached to our Head Office. We have 5 Divisions:

- Finance
- Human Resource
- Admin and Projects
- Strategy and Innovation
- Corporate Communication

In order to operate as a good and disciplined Charity, we maintain the highest standards in our compliance with all government rulings and regulations.



Mr Lee Kim Siang, BBM(L)

Chairman, Thye Hua Kwan Moral Society

About Us

VISION

To Serve Mankind

MISSION

To help anyone who needs help with full respect to their race, colour, creed, language, culture



TO PROMOTE

- Love and care for each other, irrespective of any differences;
- Respect for each other's race, colour, creed, language, culture and religion;
- The universal virtues of filial piety, brotherliness, loyalty, trustworthiness, propriety, righteousness, incorruptibility, decency, humanity and wisdom;
- The Oneness of Mankind;
- The transcending of all differences

OBJECTIVES

- To promote good morals and virtues with full respect to each person's, colour, creed, language, culture and religion.
- To help all people and to give relief to anyone in hardship, disaster or need, without discrimination as to race, colour, creed, language or religion; to carry out welfare work for the good of mankind, including rendering of free medicine and medical services, financial and personal support for those who are weak, old, poor, sick or disabled; the promotion of education, and the provision of free burial and funeral expenses, etc.
- To encourage the worship and reverence to God and the Virtuous Founders of the various Religions, to the Saints, Sages, Buddhas and Deities of these Religions and to promote their virtuous Teachings without differentiation as to religious denominations; to promote respect for each other's religious belief and the universality of all religions; to promote the Oneness of Mankind.
- To establish Child Care Centres, Family Service Centres or other community, social or welfare services for the general welfare of the community and to make rules for the management of such Centres or Services.

THKMS Management Committee

Chairman
Mr Lee Kim Siang

Vice-Chairman
Mr Ardi Saban Hardjoe

Treasurer
Mr Lee Teik Tiee

Vice-Chairman
Mr Ching Chiat Kwong

Hon. Secretary
Ms Lee Soon Hong

Asst. Treasurer
Mr Ethan Seah

Vice-Chairman
Mr Goh Tok Mong

Asst. Hon. General Secretary
Mr Ng Kok Kiang Lawrence

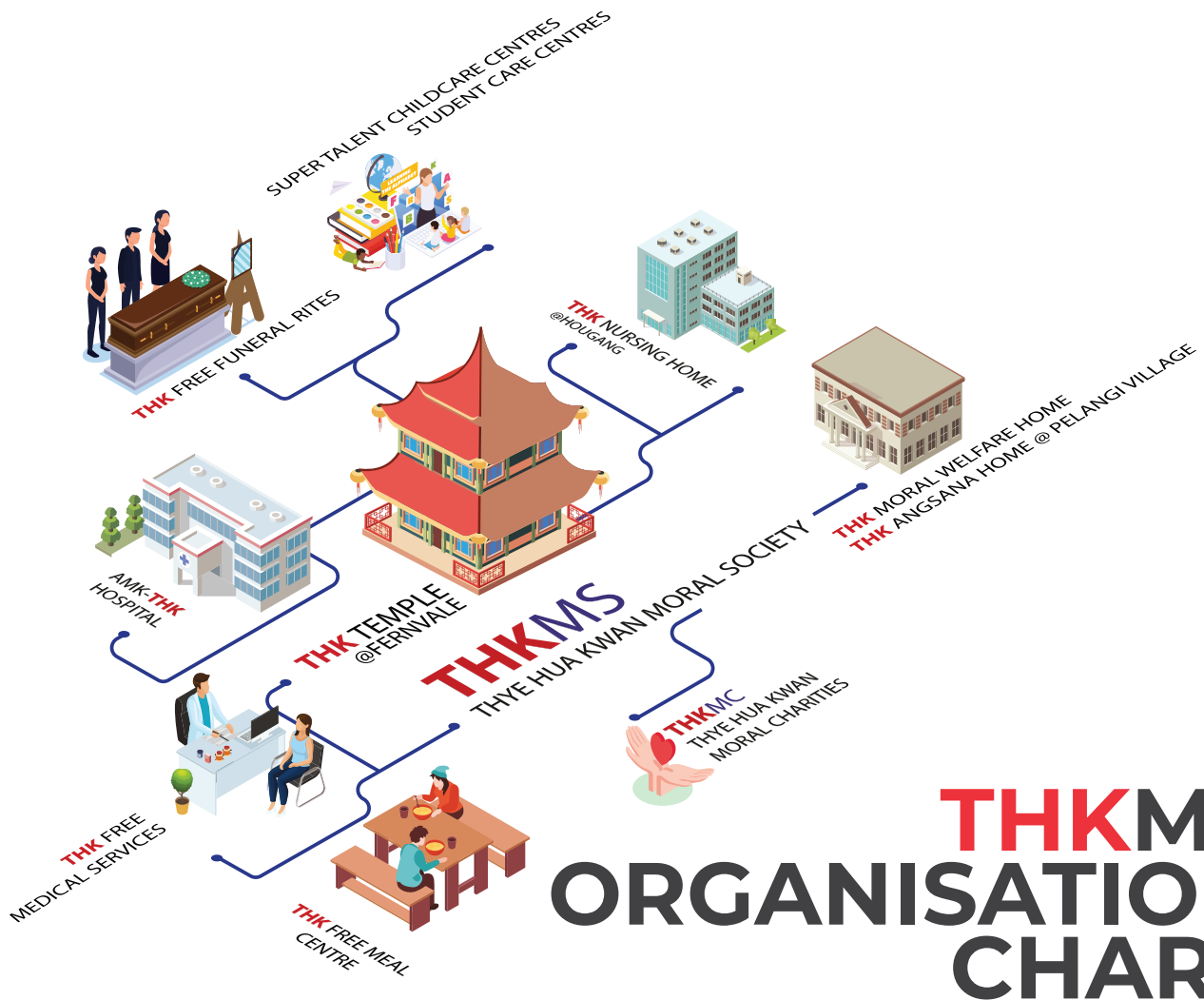
Vice-Chairman
Er Ong Ser Huan

Hon. Treasurer
Ms Yang Qiuping



ORGANISATION

The Society is managed by a Management Committee, which was elected at the Annual General Meeting in 2019 for a two-year term.



SUPER TALENT CHILDCARE CENTRES

Super Talent Childcare Ltd aims to provide professional early childhood care and education for the children within the community.

We provide quality programmes for children between 2 months to 6 years of age regardless of race, nationality or religion.

We are committed to making a difference in the life of every child. We believe children are central to everything we do and we work collaboratively with the families and communities to bring out the best in our children.

Super Talent Childcare Ltd. entered its 2nd Term as an appointed Partner Operator (POP) under ECDA's POP Scheme (2021-2025).

Children celebrating
Chinese New Year at
Super Talent Childcare
(MacPherson 122)



CHINESE NEW YEAR CELEBRATION

Amidst the COVID-19 restrictions, our Super Talent Childcare (MacPherson 122) celebrated Chinese New Year 2021 with the students and staff at the centre. Celebrations were held at the main hall with beautiful Chinese New Year decorations planned by the teachers.

Our teachers created a display featuring traditional Chinese New Year items, including firecrackers, lanterns, an authentic Lion Dance costume, and food items such as pineapple tarts and love letters.

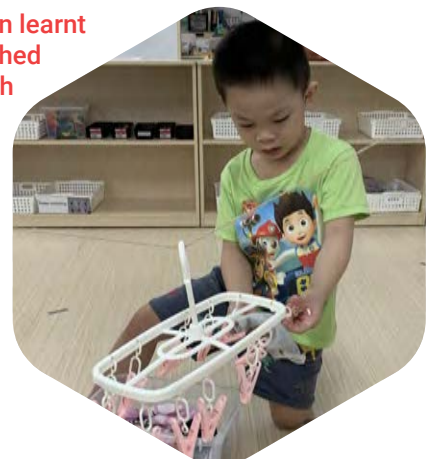
To share more on the various festive traditions practised during this period, our teachers also read a book to the students about a little girl celebrating Chinese New Year with her family.

The children also tried their hand at playing with lanterns, the Lion Dance costume, and musical instruments including drums and cymbals. They also enjoyed sampling the traditional Chinese snacks during tea time as part of their immersive learning. What a great way to start the celebrations!

CELEBRATING MOTHER'S DAY

To celebrate Mother's Day, the teachers taught our children gratitude towards their mothers at Super Talent Childcare (MacPherson 93). Our children understand that they have the responsibility to help with household chores through activities organised by the teachers. Young children learnt how to hold, hang washed laundry and clean the floor at home for their mothers. They also made cards to thank their mothers for looking after them specially.

Children learnt
to hang washed
laundry to help with
household chores





Children with their donated items
to the elderly in the community

SSDB PROJECT 2021

Super Talent Childcare (Membina) children embarked on a journey themed "Kindness" for their SSDB Project in 2021.

Stories that introduced the importance of kindness were taught to the children; they were also encouraged to share what they learnt and re-enact different scenarios using puppets to make learning enjoyable.

Some takeaways include learning to say "Please" when asking for help, "Thank You" when someone helps, and "Sorry" when they hurt someone accidentally.

Our children honed their creativity using oil pastels and different kinds of paper to create kindness clouds that were later used in a show-and-tell. The clouds contained words that exhibited kindness, and children could share the words they chose during the show-and-tell.



Children at Super Talent Childcare (Ang Mo Kio)
danced to songs from different cultures

CELEBRATING RACIAL HARMONY DAY

Racial Harmony Day was celebrated at Super Talent Childcare (Ang Mo Kio) with our little ones dressed up in beautiful ethnic costumes! The children played various old-school games, tasted the food and danced to songs from different cultures.

The celebration also taught our children the importance of racial and religious harmony in Singapore's multicultural and multi-ethnic society.

THKMS COMMUNITY SERVICES

SUPER TALENT STUDENT CARE CENTRES

Super Talent Student Care Centres provide care and supervision to children aged 7 - 14 years old with a conducive environment for holistic development by rendering homework supervision, organised play, enrichment and recreational activities. Currently, there are 2 Super Talent Student Care Centres - Bukit Panjang and Punggol Walk.

Art Mural completed by mural artists with the help of parents and students



MURAL ART

Super Talent Childcare Ltd. was glad to receive funding from North West Community Development Council to paint a new mural for our centre. Parents and students from our centres chipped in to prepare the paintwork for hands-on painting with the help of mural artists.

Awards and gifts were given out during the virtual team bonding session to celebrate Teacher's Day



CELEBRATING TEACHER'S DAY

The ongoing COVID-19 Pandemic meant that we continued our celebrations online. This year, Super Talent Childcare Ltd. teachers held a virtual team bonding session to celebrate Teacher's Day, with gifts and awards given to our hardworking teachers.

Our teachers underwent training to take on more responsibilities as Swab Test Officers



SUPERVISORY SWAB TEST OFFICER TRAINING

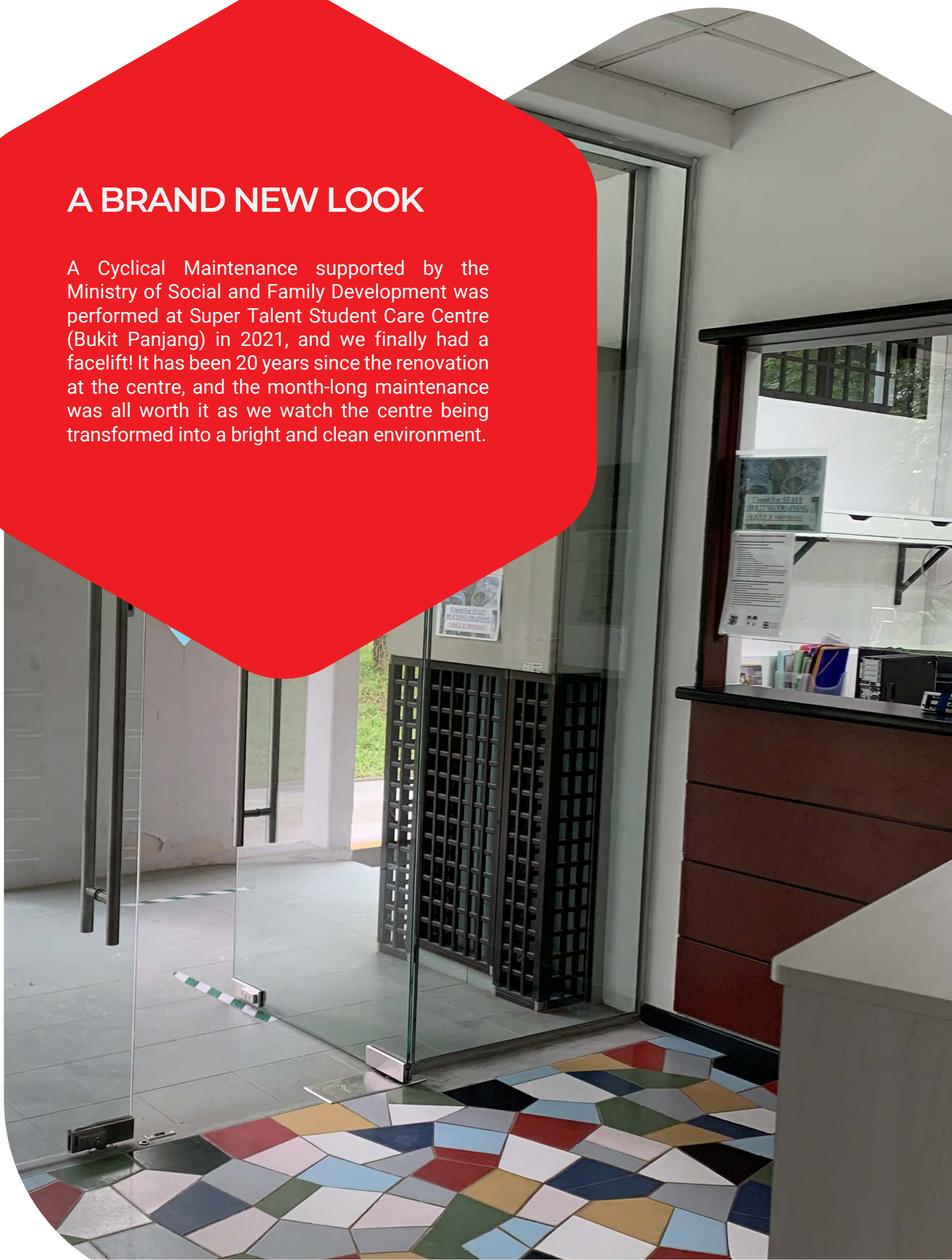
To facilitate a safe and hygienic procedure when conducting weekly testing for our staff, our Super Talent Childcare Ltd. teachers were trained as Swab Test Officers. As COVID-19 progressed, our teachers took on more responsibilities, reporting ongoing cases on the system to monitor the situation.

”

As COVID-19 progressed, our teachers took on more responsibilities, reporting ongoing cases on the system

A BRAND NEW LOOK

A Cyclical Maintenance supported by the Ministry of Social and Family Development was performed at Super Talent Student Care Centre (Bukit Panjang) in 2021, and we finally had a facelift! It has been 20 years since the renovation at the centre, and the month-long maintenance was all worth it as we watch the centre being transformed into a bright and clean environment.



THKMS WELFARE SERVICES

THK ANGSAANA HOME @ PELANGI VILLAGE

THK Angsana Home @ Pelangi Village is a Welfare Home for the destitute, which currently serves about 216 residents. The Home uses a systematic and structured approach to serve the residents by maximizing the individual's strength and potential with the aim of reintegration into the community.

2021 - A year where new normality was put in place by the COVID pandemic.

The pandemic continues to place restriction for all activities, which disrupts the daily lives of residents. While the residents adapt to the safety measures and lockdown, they also must adjust to the limited social freedom. This has further restricted their sense of autonomy and movements within **THK** Angsana Home and the community. To ease their challenges and encourage resilience during the pandemic, the Home innovated measures to reduce the residents' discomfort and meet their essential needs. It increased its welfare distribution programmes, virtual tours and volunteer-led programmes.

The Home also increased resident engagements to occupy them meaningfully. These include movie screenings, faith-based programmes, low-intensity sports activities, art sessions and more. As external employment was not an option, the Home introduced more Home Earning Schemes for the residents to participate in.

The Home organised friendly chess competitions that kept the residents mentally active



PARTNERSHIP WITH YIO CHU KANG CHAPEL (YCK)

YCK continued to provide spiritual support to the residents by conducting church mass/bible study through zoom conference. This was instrumental for the residents' spiritual well-being while they practiced their faith. YCK also generously donated special meal treats and goodie bags on various occasions during festive periods. This was important as it would uplift their mood and help them feel valued.

Goodie bags and meal treats from Yio Chu Kang Chapel (YCK) for our residents





WELFARE PACK DISTRIBUTION

The lockdown prevented our home residents from purchasing their usual monthly groceries. Thus, this led to limiting their esteem needs in having the autonomy for the routine purchases, which may be easily taken for granted for those of us living in the community. In view of this, **THK** Angsana Home prepared welfare packs which consisted of grocery items that were selected by the residents and distributed the packs to them on a monthly basis.

VIRTUAL TOURS

Outdoor trips were suspended due to the safe management measures. However, **THK** Angsana Home adapted and brought residents on virtual trips. In partnership with Singapore Association for Mental Health (SAMH) and external vendors, residents were able to learn about the history of “popiah” in a safe environment.

Residents learnt about the history of popiah. They gained deeper appreciation of how it originated, and the ingredients involved in the process of making a popiah. This virtual session was conducted by Kway Guan Huat Joo Chiat Popiah.



Residents build cohesion amongst themselves through friendly competitions



DONATIONS FROM THE COMMUNITY

The generous contributions from community partners ensure residents a good quality of life. These donations were a wonderful reminder that the community cares for the residents, and thereby inspiring them on their journey of rehabilitation and reintegration with the community.

THKMS WELFARE SERVICES

THK ANGSAANA HOME @ PELANGI VILLAGE

CASE MANGEMENT

Casework Statistics

Despite the restrictions of the pandemic, the Case Management team continues to uphold high standards in service deliveries. They received 23 new admissions and successfully reintegrated 13 residents back into the community.



IMPORTANT HIGHLIGHTS

Managing the residents under such constrained circumstances was also an uphill task. Despite that, the team continued to innovate new approaches to circumvent challenges and restrictions imposed by the pandemic.

Firstly, the team in collaboration with the nursing and operations department, improved communication channels to provide immediate resolutions to the resident's concerns, and to uphold safety for our residents.

Secondly, in collaboration with Ministry of Social and Family Development (MSF), the team innovated its discharge progress formulation and recreated a different model of approach as seen in Figure 1.

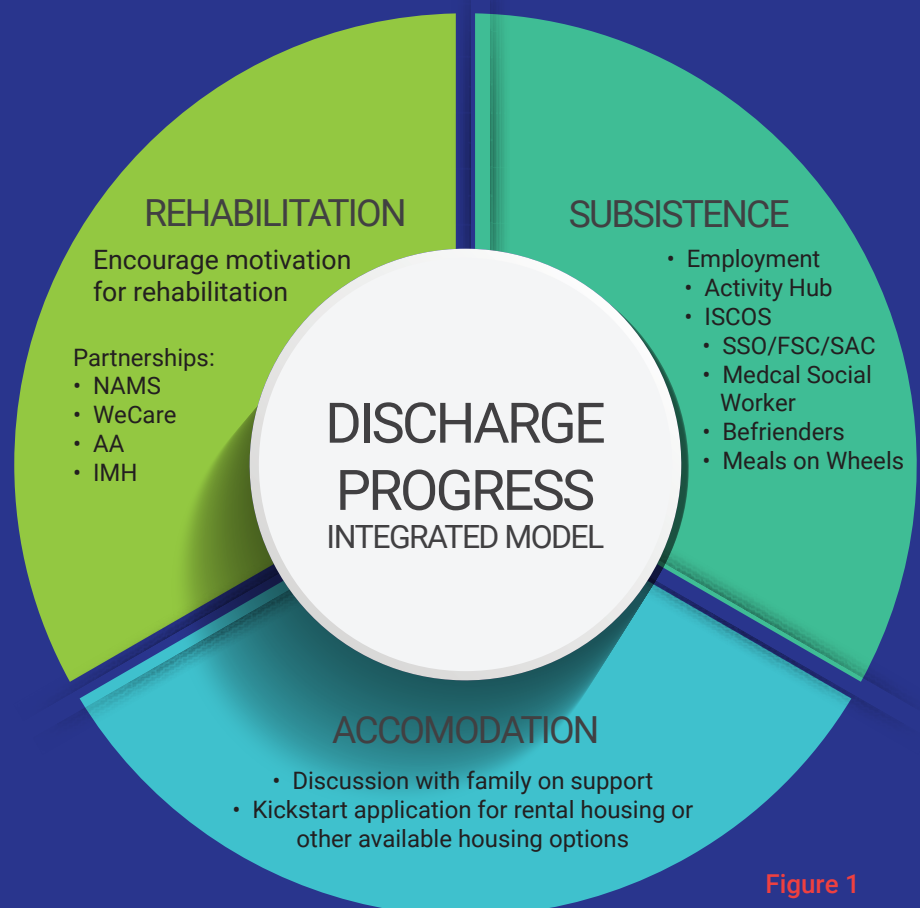


Figure 1

CASE WORK COLLABORATION

The pandemic highlighted the importance of community partnership. As such, we are proud to acknowledge the essential support and collaboration from our community partners.

AGENCIES	STRATEGIC PARTNERSHIPS
Singapore Association for Mental Health Activity Hub	Job support, case management, resident
National Addictions Management Services	Resident's Addiction Management
Institute of Mental Health	Psychiatric related, Teleconsultation
WeCare Community Services	Resident's Addiction Management
New Hope Community Services	Case handovers and casework sharing
Industrial & Services Co-Operative Society Ltd (ISCOS)	Exploration of skills upgrade and employment
Yio Chu Kang Chapel	Resident's welfare and spiritual support

OPERATIONS

Operations Statistics

In 2021, members of the Board of Visitors (BOV) continued to provide occasional visits despite the pandemic. These visits are important to ensure that quality service is upheld, and it is a valuable means to obtain important feedback to identify gaps and enhance our best practices. BOV's members generally made observations about the Home's environment, case management, programmes and resident's wellbeing. Their feedback thus far has been positive.

Improvement of Practices

Operations has adopted the use of SoundEye technologies. This provides real time non-intrusive monitoring of residents who may be in distress. This allows our duty officers to respond to any crisis quickly and accurately.

Operational Effectiveness

The following practices were adopted for effectiveness and efficiency in daily operations:

1. Improved communications with other departments to maintain a one voice, one direction approach. This is to ensure consistency, accountability, and information sharing.
2. Continued communications with various stakeholders to understand and address their concerns in a timely and constructive manner.
3. To review and refine operational procedures regularly.

Operations During the Pandemic

1. Operations worked closely with nursing, duty officers and HA staff to ensure that COVID Safe Management Measures (SMM) are carried out and upheld the hygiene standards in the Home.
2. Duty officers also went the extra mile by providing emotional support to residents who were experiencing difficulties coping with the restrictions imposed by the SMM. This included simple gestures like offering a listening ear and checking in on them.

THKMS WELFARE SERVICES

THK MORAL WELFARE HOME

THK Moral Welfare Home is a Ministry of Social and Family Development (MSF) gazette Home, managed by Thye Hua Kwan Moral Society. The Home is a purpose-built facility that cares for the destitute suffering from multiple disabilities. About 80% of the residents are intellectually disabled. The Home provides holistic care in an institutional environment that empowers residents to lead meaningful lives.

Moral Welfare Home is guided by the principles of **Residential Rehabilitation**:

1. Provide care with the aim of reintegration back into society
2. Develop and foster a safe and supportive environment for rehabilitation
3. Maximizing the strengths and potential of each resident
4. Strengthening the familial relationship between residents and their kin
5. Fostering partnerships with community resources





COMMUNITY PARTNERSHIP / VOLUNTEERISM

Into its 7th year, the annual “Big Day Out”, which is jointly organised by the Home and James Cook University, continued to be conducted remotely in December 2021 due to COVID-19. The event was aptly named “Big Day In”, where student volunteers from James Cook University virtually engaged 50 residents through performance arts, skits, and presentations.

Be Kind SG, supported by Central Singapore CDC, provides monthly engagement for the residents of the Home though hosting virtual activities such as magic shows, games, workshops, and meal donations. Due to prevailing Safe Management Measures, the activities were only limited to 10 participants each session, and the Home assisted with rotating the participants to increase their scope of engagement.

We are extremely grateful to the volunteers of the following organisations for their ongoing support for our residents:

- Be Kind SG
- Christ Grace Church
- NUS Volunteer Action Committee
- The Esplanade Co Ltd.
- Art of Living Foundation

MAINTAINING FAMILY TIES

Due to the COVID-19 pandemic and prevailing Safe Management Measures, visitations were suspended. Some of the Home’s residents also have family members residing in other residential institutions, which were subjected to the same measures. To enable them to continue receiving emotional support and maintain familial bonds, the Home conducted video conferencing via Zoom and Whatsapp to enable and allow them to stay connected with their loved ones.

THKMS WELFARE SERVICES

THK FREE MEAL CENTRE

THK Free Meal Centre serves up more than 55,000 freshly cooked free meals a year to the frail and needy in our community.

These meal centres are unfunded and are operating on donations and fund raising efforts.

This is **THK**'s commitment to ensure that the needy do not go hungry in Singapore. Healthy meals are served to ensure that our seniors' dietary requirements are met.

THK FREE MEAL CENTRE

@ TOA PAYOH

Blk 31 Lorong 5 Toa Payoh
#01-663 Singapore 310031



THK MEDICAL SERVICES

THK Medical Services serve anyone who is in need, regardless of their race, colour, creed, language, culture and religion.

THKMS offers medical services for the community by running several free Traditional Chinese Medicine (TCM) clinics, namely the **THK** TCM Medical Clinic located at Ang Mo Kio, and Taman Jurong.

The **THK** TCM Medical Centre (Taman Jurong) opens twice a week and had 1,981 patient visits in 2019.



THKMS SUBSIDIARIES

ANG MO KIO - THYE HUA KWAN HOSPITAL

Ang Mo Kio-Thye Hua Kwan Hospital (AMK – **THKH**) is a leading provider of rehabilitative care in Singapore. We aim to nurture our patients to become self-reliant and assist them in their integration back into society. This is achieved with a multi-disciplinary healthcare approach towards each patient.

Our team of doctors, nurses, therapists and dieticians work closely to chart a customised rehabilitation plan for every patient who comes to us.

At Ang Mo Kio – Thye Hua Kwan Hospital, we strive, along our quest for clinical and service excellence, to help our patients achieve total independence at the end of their stay.



OUR VALUES

Professionalism

Together we are committed to providing excellent healthcare and be the best in what we do and to achieve the best possible outcome for our patients.

Integrity

We are committed to the highest standards of ethical conduct in whatever we do.

We are consistently honest, fair, and open in our commitment to do the right thing.

We take responsibility for our actions.

Collaboration

We are committed to working together, leveraging on our collective strengths to deliver results for our patients.

We promote esprit de corps and build trust between individuals and our partners.

Passion in Action!

We shall do our best and make the impossible possible.

We have the passion and commitment to take on challenges and embrace innovation to find ways to move forward.

Empathy

It is paramount that we serve the needs of our patients and those who need our help with open and personal communication and with the strongest compassion to truly care for the welfare and well-being of our fellow human beings.

Respect

We respect and value one another for our similarities and differences.

We recognise that everyone is important and has a role to play.

THKMS SUBSIDIARIES

ANG MO KIO - THYE HUA KWAN HOSPITAL

IN **FY 2021/22**

81,452 Inpatient Days

2,011 Admissions

CONTRIBUTIONS TO THE HEALTHCARE SYSTEM

Allied Health Staff participated and contributed to various taskforce set up by MOH and MSF in the areas of Community rehab transformation, Entrustable Therapy Task, One Rehab, and IDDISI Framework to provide common terminology for food and texture. The task force were set up to look into ways to enhance elderly services across Singapore.

Ang Mo Kio - Thye Hua Kwan Hospital also identified key training gaps in clinical skills for seniors and worked with L&D department to help enhance skills with appropriate training. Worked with Volunteer Management team to participate in various competition and showcase the excellent work in key areas. We also helped senior clinicians to develop improved standards of clinical practice with clinical and administrative guidelines for improved department performance.

SINGAPORE HEALTH QUALITY SERVICE AWARDS

Launched in 2011, the Singapore Health Quality Service Awards (SHQSA) is a nationwide platform that honours healthcare professionals who have demonstrated remarkable commitment in delivering quality care and excellent service. For the year 2021, staff from Ang Mo Kio - Thye Hua Kwan Hospital won 84 Silver, 68 Gold, 68 Star and 1 Super Star awards.

COMMUNITY CARE DEVELOPMENT AWARD 2021

The Community Care Development Award (CCMDA) provides staff with the opportunity to upskill themselves through this sponsorship. We are proud to have 10 award recipients in 2021.

	Allied Health	Nursing Services	Total
Staff	4	4	8
Fresh Entrant	2	0	2
Total	6	4	10

An Award Presentation Ceremony was held on 10 February 2022. CEO and Heads of Department graced the presentation ceremony.

The Nurses' Merit Award is awarded by the Ministry of Health to nurses who have demonstrated consistent and outstanding performance, participated in professional development, and have made contributions to promote the nursing profession.

Ms Siti Rohaidah Binte Mohamed from our Nursing Services Department was one of the 125 recipients of this award that was presented in a virtual award ceremony on 7 July 2021.



GAME CHANGER – DAY REHABILITATION CENTRE

Staff attended the Community Care Development Award, together with the CEO and Heads of Department



Rehabilitation services at our DRC forms a critical component of the care pathway helping patients through improving independence and community reintegration. The impact of the COVID-19 pandemic was disruptive on rehabilitation systems and journey for patients. Rehabilitation services were ceased or modified to adhere to social distancing measures and reduce cross-infection. The lockdown measures affected daily attendance as patients and families were not keen for coming out to the centre fearing picking up COVID-19 from others. Irrespective of the issues faced, the AMKH-DRC continued to provide rehabilitation services to the patients with dedicated spaces for therapy and clear protocols in place about the required measures, cleaning of rehab equipment as well as limits to the number of patients in the therapy areas at a given time. The DRC practiced triage by condition to ensure that patients in danger of deterioration were placed in high priority for rehabilitation.

A total of 9719 therapy sessions were carried out during the financial year ranging from active to maintenance rehabilitation.

The centre introduced dedicated transport service for patients who stay in Ang Mo Kio, Yishun, Upper Thompson and Bishan. The service was well received and plans are underway to expand it to other geographical areas.

The DRC stepped forward to assist AIC and MOH in National Vaccination exercise and arranged mobile vaccination team to provide Covid19 vaccine to DRC clients. Around 200 patients were vaccinated at the centre.

AMKH-DRC continues to take part in research activities to improve services. DRC was closely involved in projects like MOH Community Rehabilitation Transformation Workshop; home-based robot-assisted hand rehabilitation for individuals with Chronic Stroke; and Understanding physical activity, sleep and social interaction patterns after stroke.

THKMS SUBSIDIARIES

ANG MO KIO - THYE HUA KWAN HOSPITAL

BOARD MEMBERS & COMMITTEES

BOARD OF DIRECTORS

Managing Director (Hon.) & Chairman	Mr Lee Kim Siang
Vice-Chairman	Mr Chang Meng Teng (retired on 1 June 2019)
Hon. Treasurer	Dr L. Jayaram
Member	Mr Zulkifli Bin Baharudin
Member	Mr Ong Ser Huan
Member	Prof Philip Choo
Member	Dr Tan Tiong Har
Member	Mr John Teo Woon Keng
Member	Prof Low Cheng Hock
Member	Mr Ching Chiat Kwong
Member	Mr Richard Eu Yee Ming
Member	Mr Richard Tan Cheong Su
Member	Mr Samuel Ang Seong Kang
Member	Mr Koh Juay Meng
Member	Prof Alex Siow Yuen Khong
Member	Mr Ardi S. Hardjoe (tenure from 10 May 2019 to 5 Feb 2020)

EXECUTIVE COMMITTEE

Chairman	Mr Lee Kim Siang
Member	Mr Ong Ser Huan
Member	Mr Zulkifli Bin Baharudin
Member	Dr L. Jayaram

PROGRAMMES COMMITTEE

Chairman	Dr L. Jayaram
Member	Prof Philip Choo
Member	Mr Lee Kim Siang
Member	Dr Tan Tiong Har

FINANCE COMMITTEE

Chairman	Mr Zulkifli Bin Baharudin
Member	Mr Lee Kim Siang
Member	Dr L. Jayaram
Member	Mr John Teo Woon Keng

INVESTMENT COMMITTEE

Chairman	Mr Phillip Tan
Member	Mr Lee Kim Siang
Member	Mr Zulkifli Bin Baharudin
Member	Mr John Teo Woon Keng

AUDIT COMMITTEE

Chairman	Mr Ong Ser Huan
Member	Dr Tan Tiong Har
Member	Mr Hwang Koh Chee

ESTABLISHMENT & REMUNERATION COMMITTEE

Chairman	Mr John Teo Woon Keng
Member	Dr Tan Tiong Har
Member	Mr Ong Ser Huan

NOMINATIONS COMMITTEE

Chairman	Mr Lee Kim Siang
Member	Mr Ong Ser Huan
Member	Prof Philip Choo

TENDER COMMITTEE

Chairman	Mr Koh Juay Meng
Member	Dr Tan Tiong Har
Member	Mr Richard Tan Cheong Su

MEDIFUND COMMITTEE

Chairman	Dr S. Vasoo
Member	Mr M.N. Swami
Member	Mr Chan Chee Keong
Member	Mr George Tan Chong Hai
Member	Dr Abdul Razakjr Omar

MEDICAL ADVISORY BOARD

Chairman	A/Prof Chin Jing Jih
Vice-Chairman	Prof Pang Weng Sun
Member	Prof Low Cheng Hock
Member	A/Prof Goh Lee Gan
Member	Dr Lee Kheng Hin
Member	Prof Tay Boon Keng
Member	Prof Ng Han Seong
Member	A/Prof Mark Chan Peng Chew



THK NURSING HOME @ HOUGANG

Thye Hua Kwan Nursing Home Limited (**THKNH**) is an IPC registered, non-profit voluntary welfare organisation, incorporated since 2013. Our nursing home in Singapore provides eldercare services in the Intermediate & Long Term Care (ILTC) Sector, and most of our clients come from financially challenged backgrounds, with more than 90% of them receiving the highest possible government subsidy level. Being client-focused, we hope to provide to our best ability an integrated and seamless care for ageing clients and their caregivers. We hope to play a significant role by providing the entire continuum of step-down care services in the ILTC sector. **THKNH** comprises of three business units such as Nursing Home, Senior Care Centre & Home Care Services.

THKNH INSTITUTIONAL CARE

Thye Hua Kwan Nursing Home @ Hougang is purpose-built by MOH to serve up to 285 patients. Of which, **THKNH** serves 114 dementia patients, which forms close to 50% of the resident population. We believe in providing quality of life for aging Singaporeans, striving to enhance ageing-in-place efforts within the community. To achieve that, the Nursing Home holistically considers all psychosocial, physical, medical and emotional aspects of our clients and create a conducive, person-centered and safe environment for them.

THKNH COMMUNITY CARE

THK Senior Care Centre @ Kaki Bukit provides centre-based care for up to 80 seniors during the day. The step-down care services are as follows:

- Maintenance Day Care
- Dementia Day Care
- Rehabilitation
- Centre-Based Nursing services

THKNH HOME CARE SERVICES

THKNH Home Care Services provide holistic and person-centered care to the elderly in the community who are mainly the needy and vulnerable.

THK NURSING HOME @ HOUGANG

Projects



TEMI ROBOTS

In July 2021, **THKNH** deployed All-In-One Assistant robots called TEMI. Aside from providing virtual communications for seniors and their family, TEMI also served as a mobile entertainment device to play nostalgic music for seniors to enjoy. TEMI also helped enhance care protocols with its customisable programmes and Bluetooth connectivity, TEMI has been deployed to help nursing team in the collection of residents' vital signs, body temperature, and oximeter readings. Overall, it helped to increase the productivity of the nursing team.

Volunteer Activities & Engagement

24



XINMIN CARES – A VIRTUAL BEFRIENDING PROGRAMME INITIATIVE

In 2021, **THKNH** collaborated with XinMin Secondary School on this four-month Befriending Programme for our nursing home residents. This programme was successfully organised from February to May 2021.



CNY SPRING CLEANING

Our Home Care Services staff and volunteers visited some beneficiaries to help spruce up their homes before Chinese New Year. We even had cleaning equipment to bless them with, courtesy of our thoughtful sponsors! At the end of the spring cleaning, all our efforts were made worthwhile when we saw smiles on the beneficiaries' faces.



TRADITIONAL PNG KUEH WORKSHOP

Volunteer Mdm Susan Koh from Joo's Kueh – 如姐潮州粿 brought a lot of fun and laughter to our seniors at **THKNH** Senior Care Centre @ Kaki Bukit. Everyone including our Malay Seniors had a hands-on opportunity in making the traditional Teochew Png Kueh. They enjoyed eating the halal png kueh after making them.



The prestigious ceremony is held annually and recognises organisations that demonstrate innovation in their business, operational and service models to better improve the way Seniors age

AWARDS & ACCOLADES

9th Asia Pacific Eldercare Innovation Awards

On 3 Dec 2021, the 9th Asia Pacific Eldercare Innovation Awards Ceremony was held in Singapore. Organised by Ageing Asia, the prestigious ceremony is held annually and recognises organisations that demonstrate innovation in their business, operational and service models to better improve the way Seniors age.

AWARD CATEGORY	NAME	WINNER/ FINALIST
Global Ageing Influencers	Mr Ardi S. Hardjoe, CEO of Ang Mo Kio – Thye Hua Kwan Hospital & Thye Hua Kwan Nursing Home Ltd.	WINNER
Best Smart Care Technology (Product)	Thye Hua Kwan Nursing Home Ltd MI Robotic Pte Ltd	FINALIST
Best Dementia Care Programme	THK NH Dementia Care (Thye Hua Kwan Nursing Home Ltd.)	FINALIST
Innovation of the Year (Productivity)	Quantitative Timed Up and Go (QTUG) Technology (Thye Hua Kwan Nursing Home Ltd.)	WINNER
Innovation of the Year (Social Engagement)	Xinmin Cares (Thye Hua Kwan Nursing Home Ltd.)	WINNER

THKMS SUBSIDIARIES

THYE HUA KWAN MORAL CHARITIES

Thye Hua Kwan Moral Charities (**THKMC**) is the social service charity arm of Thye Hua Kwan Moral Society (**THKMS**). Since October 2011, **THKMC** was incorporated as a charity with IPC status to provide multiple social and welfare services to the community.

THKMC provides assistance to the various groups in our community through more than 70 programmes and services for children and youths, families, elderly and sick as well as persons with disabilities.

10TH ANNIVERSARY CELEBRATIONS

THKMC's 10th-year Anniversary was held through a hybrid event attended by over 1,000 staff, beneficiaries, and volunteers. Mr Masagos Zulkifli, Minister for Social and Family Development and Second Minister for Health was invited as the Guest-of-Honour (GOH) for the event.

The momentous ceremony witnessed the launch of "Knead With Love", a baking programme by **THK** Pan-Disability Centre @ Eunos to empower and engage its clients in gainful employment. The 10th-year Anniversary door gifts were baked by the clients from the **THK** Pan-Disability Centre @ Eunos, providing a unique and memorable touch to the event.

To commemorate the 10th-year Anniversary, **THKMC** put together a time capsule of items contributed by each of the six Service Divisions and HQ.

Prime Minister Mr Lee Hsien Loong also penned a personal note to commend **THKMC**'s good work over the years and sent his well-wishes for the team. GOH Mr Masagos also added his own message to the time capsule.





GOH Ms Tin Pei Ling
presenting grocery vouchers
to a beneficiary of THKMC

RACE TO RAISE FUNDRAISER

Between 1 Dec 2021 and 31 Jan 2022, **THKMC** organised a fundraising event. It challenged the community to walk, run, and cycle 10,000km to raise \$100,000 to buy grocery vouchers for low-income families. We managed to cover a distance of >49,000km and raised \$122,900 for 1,229 families across 6 service divisions.

On 24 Feb 2022, Guest-of-Honour Ms Tin Pei Ling, Advisor to Macpherson Grassroots Organisations graced the Donors' Appreciation ceremony. Ms Tin Pei Ling also distributed vouchers to some of our beneficiaries during the event. We thank all donors and partners for their generous contribution to our Raise to Race Fundraising initiative.

AWARDS & ACCOLADES

AWARD CATEGORY	AWARD NAME & DESCRIPTION
Dr Katijah Dawood Senior Divisional Director THK Family Services (Individual)	Outstanding Social Worker Award (OSWA) Organised by the Singapore Association of Social Workers, and supported by the Ministry of Social and Family Development (MSF) and ExxonMobil Asia Pacific Pte Ltd, the OSWA is the highest award to social workers conferred by the President of the Republic of Singapore. The award acknowledges Dr. Katijah's unwavering dedication to championing the rights of children and families affected by violence and divorce.
Ivy Chew Head of Department (Transition Support) THK EIC Services (Individual)	Outstanding Early Intervention Professional Commendation Award The award presented by Early Childhood Development Agency (ECDA) recognises professionals with the potential and efforts to strive for greater professional excellence in working with young children, families, and fellow early childhood educators.
Organisation	Tripartite Alliance for Fair and Progressive Employment Practices (TAFEP) THKMC is the first Social Service Agency to achieve all nine National Tripartite Standards, under the Tripartite Alliance for Fair and Progressive Employment Practices (TAFEP).
Excellence Champion Medal (Organisation)	National Healthcare Innovation and Productivity (HIP) Award THKMC is the first community care organisation to ever win the Excellence Champion Medal in the NHIP Awards. The Medal presented recognised the division's efforts in redesigning the care and service teams across five key care programmes to improve service delivery for clients.

THK Group Services Directory

RELIGIOUS INSTITUTION 宗教组织

Thye Hua Kwan Temple
太和观观宇
71 Fernvale Link
Singapore 797539
Tel: 6513 9321

COMMUNITY HOSPITAL 社区医院

**Ang Mo Kio-
Thye Hua Kwan Hospital**
宏茂桥-太和观医院
17 Ang Mo Kio Avenue 9
Singapore 569766
Tel: 6453 8033

NURSING HOME 疗养院

THK Nursing Home @ Hougang
太和观疗养院@后港
48 Hougang Avenue 8
Singapore 538793
Tel: 6812 9840

**THK Nursing Home
Home Care Services**
太和观疗养院
家务助理服务
48 Hougang Avenue 8
Singapore 538793
Tel: 6841 2128

**THK Senior Care Centre
@ Kaki Bukit**
太和观乐龄护理中心 (加基武吉)
534 Bedok North Street 3
#01-814 Singapore 460534
Tel: 6241 1808

TCM CLINICS 中医施诊所

THK TCM Medical Clinic
(Ang Mo Kio)
太和观中医药中心 (宏茂桥)
17 Ang Mo Kio Avenue 9
Singapore 569766
Tel: 6450 6172

THK TCM Medical Centre
(Taman Jurong)
太和观中医药中心 (达曼裕廊)
337 Tah Ching Road
#01-01 Singapore 610337
Tel: 6795 1185

THERAPY SERVICES 治疗服务

THK Therapy Hub
太和观治疗中心
150A Mei Chin Road
#02-01 Singapore 140150
Tel: 6471 4270

**THK Children Therapy Centre
@ Queenstown**
太和观儿童治疗中心 (女皇镇)
150A Mei Chin Road
#02-01 Singapore 140150
Tel: 6471 4270

**THK Children Therapy Centre
@ MacPherson**
太和观儿童治疗中心 (麦波申)
121 Paya Lebar Way
#01-2859 Singapore 381121
Tel: 6805 9480

REHABILITATION & WELLNESS CENTRES 康复健中心

THK Day Rehabilitation Centre
@ Ang Mo Kio 257
太和观日间康复中心
(宏茂桥257)
257 Ang Mo Kio Avenue 4
#01-67 Singapore 560257
Tel: 6459 9139

THK Therapy Space
@ Bukit Timah
太和观治疗间 (武吉知马)
20 Toh Yi Drive, Bukit Timah
Community Club, #04-01
Singapore 596569
Tel: 6655 3246

DISABILITY SERVICES 残疾服务

THK Home For Disabled
@ Eunos
太和观儿童迟钝院 (友诺士)
THK Hostel For Disabled
@ Eunos
太和观迟钝宿舍 (友诺士)
THK Home For Disabled Adults
@ Eunos
太和观成人迟钝院 (友诺士)
20 Jalan Eunos
Singapore 419494
Tel: 6745 9926

THK Home For Disabled Adults
@ Chai Chee
太和观迟钝院
2 Chai Chee Lane
Singapore 469030
Tel: 6441 7640

THK Day Activity Centre
@ Chai Chee
太和观日间活动中心 (菜市)
72 Geylang Bahru
#01-3018 / 3032
Singapore 330072
Tel: 6906 7106

THK Home for Disabled
@ Sembawang
 太和观成人静养院 (三巴旺)
 7 Sembawang Walk
 Singapore 756977
 Tel: 6208 8128

THK Pan-Disability Centre
@ Eunos
 太和观残疾人服务 (友诺士)
 3 Eunos Crescent
 #01-2577 Singapore 400003
 Tel: 6846 1171

THK Autism Centre
@ Geylang Bahru
 太和观自闭症中心 (芽笼峇鲁)
 72 Geylang Bahru
 #01-3018 / 3032
 Singapore 330072
 Tel: 6906 7106

HOMES FOR DESTITUTE 福利院

THK Moral Welfare Home
 德教慈善院
 301 Henderson Road
 Singapore 108931
 Tel: 6273 2239

THK Angsana Home
@ Pelangi Village
 德教安善福利院
 14 Buangkok Green
 Singapore 539755
 Tel: 6489 8707

ELDERLY SERVICES 乐龄服务

THK Active Ageing Centre
@ Ang Mo Kio 208
 太和观活跃乐龄站 (宏茂桥208)
 208 Ang Mo Kio Avenue 1
 #01-1019 Singapore 560208
 Tel: 6456 2611

THK Active Ageing Centre
@ Ang Mo Kio 257
 太和观活跃乐龄站 (宏茂桥257)
 257 Ang Mo Kio Avenue 4
 #01-67 Singapore 560257
 Tel: 6459 9139

THK Active Ageing Centre
@ Ang Mo Kio 645
 太和观活跃乐龄站 (宏茂桥645)
 645 Ang Mo Kio Avenue 6
 #01-4937 Singapore 560645
 Tel: 6554 7298

THK Active Ageing Centre
@ Bedok Radiance
 太和观活跃乐龄站 (勿洛)
 12 Bedok South Avenue 2
 #01-610 Singapore 460012
 Tel: 6242 2483

THK Active Ageing Centre
@ Beo Crescent
 太和观活跃乐龄站 (庙湾)
 44 Beo Crescent
 #01-67 Singapore 160044
 Tel: 6376 3023

THK Active Ageing Centre
@ Boon Lay
 太和观活跃乐龄站 (文礼)
 190 Boon Lay Drive
 #01-242 Singapore 640190
 Tel: 6264 6065

THK Active Ageing Centre
@ Bukit Batok East
 太和观活跃乐龄站 (武吉巴督东)
 235 Bukit Batok East Avenue 5
 #01-21 Singapore 650235
 Tel: 6566 5303

THK Active Ageing Centre
@ Bukit Merah View
 太和观活跃乐龄站 (红山景)
 118 Bukit Merah View
 #02-101 Singapore 150118
 Tel: 6276 4761

THK Active Ageing Centre
@ Cassia
 太和观活跃乐龄站 (加西雅)
 52 Cassia Crescent
 #01-155 Singapore 390052
 Tel: 6917 2507

THK Active Ageing Centre
@ Kaki Bukit
 太和观活跃乐龄站 (加基武吉)
 509B Bedok North Street 3
 #02-157 Singapore 462509
 Tel: 6241 6691

THK Active Ageing Centre
@ MacPherson
 太和观活跃乐龄站 (麦波申)
 90 Pipit Road
 #01-103 Singapore 370090
 Tel: 6745 6696

THK Active Ageing Centre
@ Taman Jurong
 太和观活跃乐龄站 (达曼裕廊)
 337 Tah Ching Road
 #01-01 Singapore 610337
 Tel: 6795 1185

THK Active Ageing Centre
@ Telok Blangah Crescent
 太和观活跃乐龄站 (直落布兰雅湾)
 3 Telok Blangah Crescent
 #01-504 Singapore 090003
 Tel: 6276 1216

THK Active Ageing Centre
@ Toa Payoh 15
 太和观活跃乐龄站 (大巴窰15)
 15 Lorong 7 Toa Payoh
 #01-579 Singapore 310015
 Tel: 6251 6504

THK Active Ageing Centre @
Toa Payoh 31
 太和观活跃乐龄站 (大巴窰 31)
 31 Lorong 5 Toa Payoh
 #01-663 Singapore 310031
 Tel: 6250 3827

THK Indus Moral CARE
 太和观活跃乐龄站 (印度士)
 79 Indus Road
 #01-451 Singapore 161079
 Tel: 6276 3283

THK Seniors Activity Centre
@ Chong Pang
 太和观乐龄活动中心 (忠邦)
 131 Yishun Street 11
 #01-237 Singapore 760131
 Tel: 6690 0110

THK Seniors Activity Centre
@ Fengshan 101
 太和观乐龄活动中心 (凤山 101)
 101 Bedok North Avenue 4
 #01-1958 Singapore 460101
 Tel: 6208 2653

THK Seniors Activity Centre
@ Fengshan 114
 太和观乐龄活动中心 (凤山 114)
 114 Bedok North Street 2
 #01-240 Singapore 460114
 Tel: 6245 6993

THK Seniors Activity Centre
@ Henderson (Satellite 93)
 太和观乐龄活动中心 (亨德申)
 93 Henderson Road
 #01-210 Singapore 150093
 Tel: 6273 8291

THK Chong Pang Wellness Centre
 太和观忠邦保健中心
 131 Yishun Street 11
 #01-237 Singapore 760131
 Tel: 6690 0114

THK Young At Heart
 太和观心不老
 650 Ang Mo Kio Street 61
 #01-09 Yio Chu Kang Vista
 Singapore 560650
 Tel: 6556 4833

THK CREST @ Central
(Beo Crescent)
 太和观邻里咨询小组 (中区)
 44 Beo Crescent
 #01-57 Singapore 160044
 Tel: 6924 2951

THK Seniors Group Home
@ Ang Mo Kio 257
 太和观乐龄合居之家
 (宏茂桥257)
 257 Ang Mo Kio Avenue 4
 #01-67 Singapore 560257
 Tel: 6926 5329

THK Seniors Group Home
@ Indus
 太和观乐龄合居之家 (印度士)
 79 Indus Road #01-451
 Singapore 161079
 Tel: 6276 3283

THK Seniors Group Home
@ Pipit
 太和观乐龄合居之家 (比笔路)
 93 Paya Lebar Way
 #01-3057 Singapore 370093
 Tel: 6846 1228

THK Cluster Support
@ Ang Mo Kio
 太和观乐龄社区支援服务
 (宏茂桥)
 650 Ang Mo Kio Street 61
 #01-09 Yio Chu Kang Vista
 Singapore 560650
 Tel: 6556 4833

THK Cluster Support @ Bedok
 太和观乐龄社区支援服务 (勿洛)
 13 Bedok South Road
 #01-625 Singapore 460013
 Tel: 6241 8171

THK Cluster Support
@ Bukit Merah
 太和观乐龄社区支援服务 (红山)
 44 Beo Crescent
 #01-57 Singapore 160044
 Tel: 6924 2951

THK Cluster Support @ Geylang
 太和观乐龄社区支援服务 (芽笼)
 93 Paya Lebar Way
 #01-3057 Singapore 370093
 Tel: 6846 1228

HOME CARE SERVICES 居家护理服务

THK Home Health Services
 太和观居家医疗服务

THK Home Personal Care Services
 太和观居家个人照料

THK Interim Caregiver Services
 太和观短暂看护服务
 131 Yishun Street 11
 #01-235 Singapore 760131
 Tel: 6690 0110

HOME HELP SERVICES (EAST & WEST) 家务助理服务 (东部 & 西部)

THK Meals on Wheels
 太和观膳食派送

THK Medical Escort & Transport Services
 太和观医疗陪诊及护送服务

East Region Team
 东部团队
 160 Paya Lebar Road
 #02-03 Singapore 409022
 Tel: 6242 8103 / 6589 0690

West Region Team
 西部团队
 152 Mei Ling Street
 #01-08 Singapore 140152
 Tel: 6473 6113 / 6589 0694

MEAL CENTRES 膳食中心

THK Free Meal Centre
@ Toa Payoh
 太和观免费膳食中心 (大巴窑)
 31 Lorong 5 Toa Payoh
 #01-663 Singapore 310031
 Tel: 6250 3827

FAMILY SERVICES 家庭服务

THK Family Service Centre
@ Bedok North
太和观家庭服务中心 (勿洛北)
554 Bedok North Street 3
#01-241 Singapore 460554
Tel: 6449 1440

THK Family Service Centre
@ MacPherson
太和观家庭服务中心 (麦波申)
91 Paya Lebar Way
#01-3023 Singapore 370091
Tel: 6741 4255

THK Family Service Centre
@ Tanjong Pagar
太和观家庭服务中心 (丹戎巴葛)
18 Jalan Membina #04-01
Singapore 164018
Tel: 6270 6711

THK Family Service Centre
@ Jurong
太和观家庭服务中心 (裕廊)
183B Boon Lay Avenue
#01-716 Singapore 642183
Tel: 6716 9466

THK Family Service Centre
@ Bukit Panjang
太和观家庭服务中心 (武吉班让)
139 Petir Road
#01-448 Singapore 670139
Tel: 6767 1740

THK Centre For Family Harmony
@ Circuit
太和观家和中心 (循环路)
37 Circuit Road
#02-455 Singapore 370037
Tel: 6747 7514

**FAM@FSC (Thye Hua Kwan CFH
– Commonwealth)**
位于家庭服务中心的巩固家庭
计划 (太和观家和中心-联邦通道)
54 Commonwealth Drive
#01-566 Singapore 142054
Tel: 6357 9188

SG Cares Volunteer Centre
@ Boon Lay
文礼关爱新加坡义工综合中心
183B Boon Lay Avenue
#01-716 Singapore 642183
Tel: 6716 9466

CHILDREN SERVICES 儿童服务

**THK Development Support and
Learning Support Programme**
(THK DS-LS)
太和观启发补助计划和学习辅助
计划
313 Ang Mo Kio Avenue 3
#01-2322 Singapore 560313
Tel: 6499 9379

**THK EIPIC Centre @ Choa Chu
Kang**
太和观婴儿与幼儿早期介入计划
(蔡厝港)
606 Choa Chu Kang Street 62
#01-139 Singapore 680606
Tel: 6762 9125

THK EIPIC Centre @ Woodlands
太和观婴儿与幼儿早期介入计划
(兀兰)
716 Woodlands Drive 70
#01-124 Singapore 730716
Tel: 6362 2483

THK EIPIC Centre @ Tampines
太和观婴儿与幼儿早期介入计划
(淡滨尼)
424 Tampines Street 41
#01-188 Singapore 520424
Tel: 6783 5338

THK EIPIC Centre @ Ang Mo Kio
太和观婴儿与幼儿早期介入计划
(宏茂桥)
313 Ang Mo Kio Avenue 3
#01-2322 Singapore 560313
Tel: 6499 9379

THK Super Talent Childcare
(Membina)
太和观超智托儿所 (孟比那)
18 Jalan Membina
#03-01 / 02 Singapore 164018
Tel: 6276 4243

THK Super Talent Childcare
(MacPherson 122)
太和观超智托儿所 (麦波申122)
122 Paya Lebar Way
#01-2903 Singapore 381122
Tel: 6844 3550

THK Super Talent Childcare
(MacPherson 93)
太和观超智托儿所 (麦波申93)
93 Paya Lebar Way
#01-3039 Singapore 370093
Tel: 6741 8359

THK Super Talent Childcare
(Ang Mo Kio)
太和观超智托儿所 (宏茂桥)
218 Ang Mo Kio Avenue 1
#01-925 Singapore 560218
Tel: 6552 1058

**THK Super Talent Student Care
Centre (Bukit Panjang)**
太和观超智学童托管中心
(武吉班让)
141 Petir Road
#01-270 Singapore 670141
Tel: 6767 1770

**THK Super Talent Student Care
Centre (Punggol Walk)**
太和观超智学童托管中心
(榜鹅径)
213C Punggol Walk
#01-781 Singapore 823213
Tel: 6443 1218

FINANCIAL
STATEMENT



太和觀 THK

THYE HUA KWAN MORAL SOCIETY

1 North Bridge Road
High Street Centre
#03-33

Singapore 179094

Tel: 6337 1201

Fax: 6333 5141

Email: thkms-hq@thkms.org.sg

Website: www.thkms.org.sg